

Generac Power Systems, Inc.

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Dear Valued Customer,

Congratulations on the purchase of your Generac Guardian Series home standby generator! We wanted to be the first to welcome you to the Generac family of over 2 million homeowners worldwide. You made the right choice by selecting the #1 brand in home standby generators to protect your home and family.

Due to Covid-19, we are experiencing extended production timelines that are delaying the delivery and installation of your new generator. In order to meet this unprecedented demand we have increased production and hiring in all of our US based manufacturing facilities and we are staying in communication with your local contractor with updates.

We understand how important it is to power your home and take great pride in the responsibility we have to help keep your family safe and look forward to the date your home or business is proudly protected by a Generac product. We apologize for this inconvenience and appreciate your patience.

Sincerely,

Generac Sales Team